
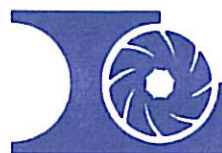


Memo

To: File – Lawrence Photo & Video
From: Gene Pabst 
CC:
Date: 04/09/04
Re: Inspection of facility and silver recovery

On April 9, 2004 David Allison, MDNR, called to say that they had received a complaint stating that at Lawrence Photo & Video black goeey stuff comes out of a lesser used faucet. Also, the complaint referred to chemicals being dumped down the drain. We did an inspection at 2:00 P.M. on April 9, 2004. John Waitman and I met David Allison at Lawrence Photo. We met with Fred Terry, Operations Manager, for Lawrence Photo. Mr. Terry took us around to all of the faucets and we observed no black stuff of any kind coming from the faucets. We then inspected their silver recovery unit. The unit is owned and maintained by Safety Kleen. We talked to Mark Shipley, Lab. Manager, about the recovery unit. They have two photo developing units. They capture the waste from these units in a 2.5 gallon plastic container. They accumulate one container every couple of days. The wastewater is then poured into the silver recovery unit. The unit contained two recovery canisters. Safety Kleen replaces the canister as needed. They dispose of approximately 2-3 gallons of developer every other day by pouring the material down a mop sink. They also flush this with lots of water. We found no problems at this facility. We did leave a copy of the Code of Management Practice and a copy of Chapter 120.



LAWRENCE
PHOTO & VIDEO

Fred M. Terry
Operations Manager

HOAG ENTERPRISES, INC. Box 4406
2550 S. Campbell • Springfield, Mo. 65807 • (417) 883-8300

2550 S. Campbell



Bob Holden, Governor • Stephen M. Mahfood, Director

DEPARTMENT OF NATURAL RESOURCES

2040 W. Woodland Springfield, MO 65807-5912 (417) 891-4300
www.dnr.state.mo.us • FAX (417) 891-4399

April 19, 2004

Mr. Fred M. Terry
Operations Manager
Lawrence Photo & Video
2550 South Campbell
Springfield, MO 65807

Dear Mr. Terry:

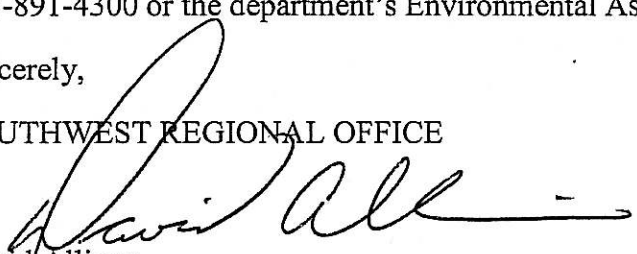
On April 9, 2004 this office and the city of Springfield investigated a complaint alleging that a "black goopy" contaminant was being discharged from one of your sinks when the faucet was turned on. The anonymous complainant surmised that the contaminant originated from mismanagement of developer solutions.

The investigators inspected all the sinks at your facility except the sink in the women's restroom. No visual signs of contamination were noted. During the investigation, it was noted that your spent chemicals are being discharged to the city of Springfield's sanitary sewerage system. Mr. Gene Pabst, pretreatment inspector for the city of Springfield, provided you guidance on management of these chemicals in accordance with the city's wastewater discharge requirements.

Should you have any questions regarding this information, you may either contact me at 417-891-4300 or the department's Environmental Assistance Office at 800-361-4827.

Sincerely,

SOUTHWEST REGIONAL OFFICE


David Allison
Environmental Specialist

DA/ssss

c: Ms. Kathy Flippin, Hazardous Waste Program
Mr. Gene Pabst, City of Springfield
Mr. Jim Penfold, Environmental Assistance Office

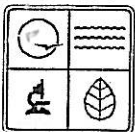
GREENE/HWMP
GENERAL
COMPLAINT FILE SW005127
077.hwmp.LawrencePhoto.x.x.2004.04.19.fy04.comp.sw005127.dwa.doc

Integrity and excellence in everything we do



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2550 S. Campbell



MISSOURI DEPARTMENT OF NATURAL RESOURCES
WATER POLLUTION AND SOIL CONSERVATION DIVISION

referred By: _____

MR
4/1

COMPLAINT INVESTIGATION INFORMATION

INTERVIEW INFORMATION

Complaint Number SW005127 Program Assigned HW
Received By SAC Date 4/1/2004 County Name Greene
Data Entered By: JLH Date: 4-5-04 General Complaint ☐
Final Data Entry By _____ Date _____ File Name _____
Facility ID # _____

RESPONSIBLE PARTY INFORMATION

Name Lawrence Photo Contact Person _____
Address Campbell Home # _____ Cell # _____
Springfield MO Business # _____
City State Zip Code E-Mail _____

Where is the location of the problem?

Lawrence Photo, Campbell Street, Springfield, Greene County

What is the complaint about?

Black gooey stuff coming out of lesser used faucet. Complainant suspects developer solutions may be dumped in the toilet rather than handled properly. Water quality is a concern.

COMPLAINANT INFORMATION

☒ ANONYMOUS

Complainant _____ Home # _____ Cell # _____
Address _____ Business # _____
City State Zip Code E-Mail _____

PROGRAM INVOLVED

APC		PDW	
<input type="checkbox"/> Fugitive Dust	<input type="checkbox"/> Asbestos	<input type="checkbox"/> Taste and Odor	
<input type="checkbox"/> Particulate	<input type="checkbox"/> Odors	<input type="checkbox"/> Bacteria	<input type="checkbox"/> Color
<input type="checkbox"/> Burning	<input type="checkbox"/> Toxics	<input type="checkbox"/> Pressure	<input type="checkbox"/> Flow
<input type="checkbox"/> Other	<input type="checkbox"/> Odors (Animal Waste)	<input type="checkbox"/> Other	<input type="checkbox"/> Toxics

SWM		HWP	
<input type="checkbox"/> Open Dump		<input type="checkbox"/> Transportation	<input type="checkbox"/> AST
<input type="checkbox"/> Littering	<input type="checkbox"/> SLF	<input type="checkbox"/> Generator	<input type="checkbox"/> TSD
<input type="checkbox"/> Waste Tire Dump	<input type="checkbox"/> Other	<input type="checkbox"/> UST	<input type="checkbox"/> Used Oil

WPC			
<input type="checkbox"/> Animal Waste	<input type="checkbox"/> Sawdust	<input type="checkbox"/> Sewer Collection Line	<input type="checkbox"/> Ground Water
<input type="checkbox"/> Bypassing	<input type="checkbox"/> Sludge	<input type="checkbox"/> Storm Water	<input type="checkbox"/> Other
<input type="checkbox"/> Treatment Plant Operation	<input type="checkbox"/> Single Family	<input type="checkbox"/> Land Disturbance	

INVESTIGATION

Investigator David Allison
Nearest City Springfield

Date of Investigation

4-9-04

Was there environmental impact on: (Check one or more)

☐ Human Health☐ Water☐ Air☐ Land☒ None

GPS or Legal Description

OBSERVATIONS/CONCLUSIONS/RECOMMENDATIONS

Safety Kleen manages the silver recovery system - Lawrence Photo does not do Black & white development.

Developer to drain other chemicals go to silver recovery system.

~~was~~ An inspection of all the sinks did not show any evidence of mismanagement of chemicals.

Gene Pabst, pretreatment inspector with the City of Springfield accompanied me on the investigation. Mr. Pabst gave the facility some guidance documents on management of chemicals

FINAL ACTION TAKENFirst Response Date 4-9-04**TO RESPONSIBLE PARTY:**☐ Memo To File☐ Report☒ Letter☐ Phone☐ In Person☐ Tech Bulletin

Other _____

REFERRED TO☐ City☐ County☐ DOH☐ MDC☐ DOA☐ Other

Other Referred To _____

RESPONSE TO COMPLAINANT☐ Report☒ Anonymous☐ Phone☐ In Person☐ Letter☐ E-Mail☐ Other

Date _____

Check if any of the following were issued

☐ Cease and Desist Order☐ Notice of Violation☐ Notice of Excess Emissions

If Yes, Number _____

Date Issued _____

Follow-up investigation needed?

☒ Yes☐ No

Date Planned _____

By _____

No Referable Violations